Scat Mat Instructions

The Scat Mat will prevent your pet from returning to the location where its bad behaviour has taken place; breaking the cycle and preventing further damage.

Your Scat Mat Includes:
- One Large Scat Mat 50cm x 120cm (48” x 20”) OR
- One Medium Scat Mat 40cm x 76 cm (30” x 16”) OR
- Plus
- One Snap-on DC power pack (attached)
- One 9 volt battery required (not included)

Other Scat Mat Products Available:

Extension Mats: Increase the area that your Scat Mat covers: Extension Scat Mats connect to the power pack on a regular Scat Mat and are available in the same sizes.

Scat Strips: Measuring 120cm x 8 cm (48” x 3’) are the perfect for use on windowsills and the edges of countertops.

Set Up

1. Remove the battery cover: Press down on arrow and slide forward.
2. Install a new alkaline battery.
3. Lay the Scat Mat down with the power pack on top
4. You are now ready to test your Scat Mat.

Testing the Scat Mat

- Slide the switch on the Power Pack from OFF to LOW. The red light (marked action indicator) will blink for 4 seconds and then turn off.
- Touch the Scat Mat with the side of your hand, rather than your sensitive fingertips, to test its operation.
- Once the Scat Mat senses your touch, its Action Indicator lights up and sends static pulses to the Scat Mat for 3 seconds; you will feel them if you leave your hand touching across 2 wires. (These are visible upon close inspection, separated by about 3 cm (1.25 inches).

Positioning the Scat Mat

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Troubleshooting

- The light blinks intermittently.
  Make sure your Scat Mat is not in contact with anything metallic. Try turning off dimmer switches or any large electrical appliance that may causing electrical interference.

- I feel something when touching the metal buttons on the bottom of the power pack, but nothing when I touch the Scat Mat.
  Ensure that you are touching across two wires on the mat. If you still feel nothing, you may have a break in one of the wires. Please call us 1.800.767.8658 or 1.250.652.0755 for assistance.

- My Pet steps on the Scat Mat, but doesn’t seem to feel anything.
  Confirm that the unit is working. If it is, try increasing the setting to high. Otherwise, leave the mat in place a little longer: Eventually, even well insulated paws will step on two wires and feel the pulses.

Training Tips

If your pet is persistent, it may take a couple of weeks to achieve your goal. Treat the training as a positive training experience with your pet. Be sure to praise it often and let the mat provide the negative reinforcement. If however, you see your pet on the “wrong side” let it know right away.

- To see how many times your pet has tried to cross the Scat Mat, simply touch the power pack. The Action Indicator light will blink back the number of times it has been activated. (Subtract one for your touch).

- You can leave the Scat Mat in place until your pet begins to avoid the area, or you can leave it in place permanently; it depends on how your pet reacts to the Scat Mat and how motivated they are to spend time in the area. In high traffic areas you can switch from battery usage to the optional AC adapter. (Call 1.800.767.8658 or 1.250.652.0755 to find where to purchase).

- Use the appropriate power pack setting for your pet:
  - Low: Kittens.
  - Medium: Short-haired cats and small dogs.
  - High: Long-haired cats, large dogs and doorway training.

Safety & Maintenance

- The Scat Mat training should be used in conjunction with other training methods. We recommend consulting your pet’s veterinarian if your older pet is exhibiting a new problem.

- Do not allow the metal buttons under the power pack to lie on a metallic or conductive surface.
- Do not place metallic objects on the Scat Mat
- Do not use near open gasoline containers, fuels spills, or other volatile combustibles such as propane.
Positioning the Scat Mat

Place your Scat Mat where your pet is exhibiting undesirable behaviour (tables, chairs, counters etc). Alternatively, you can use the Scat Mat to block your pet’s access to an area (either in a doorway or on the floor in front of an object).

**Doorways:** This can be the toughest job for the Scat Mat. If your pet tries to go around or jump over the Scat Mat, you can extend the area of coverage by adding an Extension Mat.

- **Automobiles:** The Scat Mat works well on automobile hoods, roofs and trunks.
  - Please note: The Scat Mat may cause water spotting on some automobile finishes when exposed to hot wet conditions. If these conditions occur place a cloth between the Scat Mat and the car, or wait until the vehicle is dry.
  - Do not place metallic objects on the Scat Mat.
  - Do not use near open gasoline containers, fuels spills, or other volatile combustibles such as propane.
  - Medtronic Canada, a pacemaker manufacturer, concluded that under normal use, the Scat Mat presents no problem to individuals wearing one of their devices, even during accidental contact with an activated mat.
  - When not in use, roll your Scat Mat around these instructions to prevent damage from creasing.
  - Clean your Scat Mat with mild soapy water, do not submerge the electronics in water.

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If training a pet not to go through an entrance, we recommend using the door as an obstacle to slow your pet’s progress across the mat. If the entrance does not have a door, you can use a large object such as a box or chair. After your pet has experienced a few exposures, you can usually remove the object.

**Room in which your pet is not allowed.**

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Do not use near open gasoline containers, fuels spills, or other volatile combustibles such as propane.

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All Contech Electronics Inc. products are backed by a 30 day money back guarantee. If you Scat Mat does not meet your expectations, return it to where it was purchased, in new condition, within 30 days of receipt for a full refund of the purchase price.

**Scat Mat 2 Year Warranty**

Contech Electronics Inc. Warrants to the original purchaser of its product that the product will be free from defects in material and workmanship for a period of two (2) years. Please contact us to obtain detailed guarantee and warranty information.

**Return Policy**

We want you to be pleased. If something isn’t right, call us toll free at 1.800.767.8658. If we can help you over the phone we will, and if not, we will give you a return authorization number and shipping instructions. When we receive your package we will repair or replace your product if it is within the warranty period. Unauthorized returns cannot be accepted. Refunds can only be made by the retailer transacting your purchase. Please call prior to sending any package.